

Commonwealth Office of Technology

Rated Service Description

Server Housing Support - Floor Space Only		Rate
WN20	<p>per 16 sq. ft. , per month</p> <p>This rate is available to Non-Consolidated Agencies Only.</p> <p>The Floor Space Only rate (1 Standard Rack) is created to recover the cost of housing, powering, and cooling a single, standard equipment rack.</p> <p>The 16 square foot minimum encompasses “working clearances”, front and back, required for a safe working environment.</p> <p>Equipment requiring more than 16 sq. ft. will be billed in 16 sq. ft. increments until the foot-print is covered.</p> <p>Equipment requiring connectivity to Commonwealth Server platforms, or other Networks, will be considered on a individual basis. For consideration of floor-space requirements and/or connectivity needs, agencies may contact the Commonwealth Service desk (502) 564-7576 and request an informational ticket be opened with COT's Division of Communications.</p>	\$200
WN20	<p>Includes the following HARDWARE</p> <p>Appropriate Racking: 1 billable unit (rack) per 16 sq. feet and other hardware items used to provide necessary power.</p>	
WN20	<p>Includes the following SOFTWARE</p> <p>Non Applicable</p>	
WN20	<p>Includes the following SERVICES</p> <p>Non Applicable</p>	
WN20	<p>To Initiate Service or Report a Problem with this service</p> <p>Please contact the Commonwealth Service Desk:</p> <ul style="list-style-type: none">• 24x7 Phone support: 502-564-7576• Toll free support number: 800-372-7434• Via e-mail CommonwealthServiceDesk@ky.gov <p>You will also need to complete and submit the F-180 form, along with a valid billing number, to the Commonwealth Service Desk when you request to initiate this service. The F-180 form can be found here: http://technology.ky.gov/support/cot_forms.htm</p>	
WN20	<p>Additional Service Clarifications</p> <p>The floor space only model allows non-consolidated agencies an opportunity to house computer equipment in the CDC. All equipment will be evaluated on a case by case basis before being allowed occupancy in the CDC.</p> <p>COT will consider and evaluate customer requests for non-standard or customer-supplied racking and equipment.</p> <p>Power is defined as: Two (2) Power Distribution Units (PDU's), each having one (1) 30 amp service of 110 volts single phase on both an A/B supply line and (10) 110 volt outlets each.</p> <p>The only items included in this model are the Power, rack, and environmental. All additional accessories such as cabling may be negotiated on an individual case basis.</p>	